

Parent Survey January 2023

General Survey - 83 RESPONSES

School uniform:

Q: Where do you get your uniform from?

- PTA uniform shop 39.76%
- Classworx 18.07%
- Both 36.14%
- 69% said they would miss and think its important to have a uniform shop available at school.

Feedback in the form of comments made it clear that the ordering system on email and messages was confusing and the times for collection and shop opening hours weren't always clear. There was a call for uniform orders to be able to be online and a greater emphasis on availability of pre-loved uniform.

ACTION - we streamlined the uniform ordering system, phasing out the email address, paper order form and messaging ordering options. We put all the stock online, and made the system of collection/ delivery to classrooms simpler. We also have all the pre-loved uniform available online throughout the year.

Communications:

- 92% said they liked to hear about PTA comms through the newsletter
- 57% through the class whatsapp groups
- 16% check the school webpage

ACTION - continue to put the majority of events on the school newsletter, with reminders going out to whatsapp groups. Continue to promote the school PTA webpage for all information and update it regularly.

Suggestions for improved comms:

- Notice board
- More information on where the money goes

Events:

- After school sales
- Summer events
- More discos
- Secondhand books
- Golf day suggestion

ACTIONS: Easter Disco was planned as an additional disco event, and have had more after school sales including doughnuts and ice-creams. The World Book Day second hand book sale was a success too. In regards to summer events, we don't have the capacity to run a summer event with the other summer commitments (sports day refreshments, end of term disco, prep for autumn events, golf day). We are considering opening the summer fair/event idea out to parents as a one-off event for a different team to organise if there is a desire for it.

Recruitment:

- List of jobs
- Just volunteer for one event
- Bitesize roles
- Meetings outside of school hours

ACTION - 2 meetings to recruit, no one attended the evening session. We will put the list of events on the website and let parents know to get in touch with us if they want to help organise the event, not just volunteer at the event.

Comms on spending funds:

- 47% of parents said they knew some of the things PTA funds have been spent on
- 18% said they didn't know what the fund were spent on

ACTION: We have had several newsletter features including pictures from school, of items which have been bought using the funds. End of year impact report detailed exact amounts which were spent and what they were spent on. We will continue to update parents as and when funds are spent. We have also used the parent survey to ask for ideas on where they want funds to be spent, and the recent google form survey too.